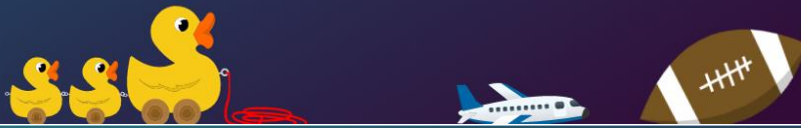




Emma is new to child care and is still building her skills and confidence. She is worried that she is making mistakes as she goes and tries very hard to do the right thing. Emma has a hard time sharing her ideas when she fears that they may not be well-received.



Ming is confident in her abilities as a child care professional. She likes to be involved in things as much as possible and is a natural leader. Unfortunately, when someone else takes over the leadership role in an unpleasant way she struggles quite a lot.



Susan has a wealth of experience and doesn't accept ideas and concepts that she is not familiar with. She tends to fight new information and try to prove it wrong because of her experiences. She is the type to argue, judge, or try to disprove anyone or anything that she disagrees with. Unfortunately, Susan can make a training opportunity feel unsafe for many people.

